



# RPL Responsible Parties List

645 Valley Mall Pkwy | East Wenatchee, WA 98801 | www.genext.net | 509.884.7791 | Fax: 509.884.5599

<b>Billing Information:</b>	<b>Customer Premise (Equipment Location)</b> <input type="checkbox"/> Check if Same
Name _____	Name _____
Contact _____	Contact _____
Address _____	Address _____
City _____ State _____ Zip _____	City _____ State _____ Zip _____
Phone 1: _____ Phone 2: _____	Phone 1: _____ Panel Phone: _____
Fax: _____ Email: _____	Fax: _____ Email: _____

### 24-Hour Monitoring Services

It is important that each person listed is aware that you have placed them on your responsible parties list. They must have a key or know of a way to gain access to your premise and be able to disarm the security system. Basic Monitoring Services include the notification of one responsible party (RP) per alarm incident. Additional parties may be contacted for an additional charge.

Upon receipt of an alarm condition or critical trouble condition Genext Dispatch will attempt to verify by contacting the premise, a person with a valid passcode must answer the phone. IF YOU ARE UNDER DISTRESS use the DISTRESS CODE below. The operator will falsely state the alarm has been canceled (in case the conversation is being overheard) and will dispatch the appropriate authorities. If there is no answer we will attempt to contact an RP in the order listed below.

Some Systems may be programmed with "Cancel Codes" that will automatically send a Cancel Alarm Signal to Genext Dispatch upon disarm the system immediately after an alarm. In this case we will not call to confirm nor will we dispatch.

### Distress Code & Generic Passcode (Optional)

Enter a Three Digit DISTRESS CODE: _____	(May not be 111, 000, or 911) (____,____,____)
---	---

Enter a Generic Passcode (3-10 Digits) _____	(____,____,____,____,____,____,____,____,____,____)
---	---

### Responsible Party Contact Information and Passcodes

	First / Spouse	Last	Phone 1	Phone 2	On/Off Code	Passcode
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

### Business Hours

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Open							
Close							

To avoid false alarms we will call the premise to verify alarm signals during business hours. Outside of hours or if business hours are not listed, the standard account "Call Back Options" will apply.

### Data Services

Would you like a Master Account File? (Includes Complete report of Users, Zones, System & Documentation ... \$20.00)	Would you like us to store keys at our office? This allows us to perform service calls if no RP is available (\$2.50 per month) Service calls at additional charge.
<input type="checkbox"/> Yes  <input type="checkbox"/> No	<input type="checkbox"/> Yes  <input type="checkbox"/> No

### Authorization -- Only those persons who sign in this area are authorized to make changes to the account.

Printed _____	Printed _____
Signature _____	Signature _____

Office	CS Acct#	Install Date	Tech	Panel	Acct	CS	Inet
Use Only	Accounting #	Test Validated	Data Verify				

