

Genext Voice™ | Installation

GETTING STARTED

On the following pages, you will find installation instructions for the Genext Voice Adapter (Linksys® PAP2).

Setting up the Adapter to work with Genext Voice is easy! The following instructions will help you setup your Adaptor in a simple Step-by-Step method.

This Kit Contains:

- Introduction Diagram and Installation Instructions.
- One (1) Linksys® PAP2 Telephone Adapter (ATA).
- A CAT5e Cable (to connect the ATA to your Router).
- One (1) Power Supply.

You Will Need:

- To read all instructions carefully
- A Broadband Internet Connection
- A Router
- A Touchtone Telephone

If you are missing a component of this Installation Kit, or to verify your E-911 address, please contact customer service at 509.884.7791, 761.7791 or toll-free 1.866.588.6329.

Genext Voice Support is available from 9:00 am to 6:00 pm PST time, Monday through Friday and Saturday from 9:00 am to 1:00 pm.

Important E-911 Information:

- Emergency 911 Service is now available. Please visit our website for limitations and guidelines.

It's imperative that you provide Genext with the address where you wish emergency vehicles to respond to in case you dial 911 from your Genext Voice Service.

PLEASE READ: IMPORTANT 911 INFORMATION

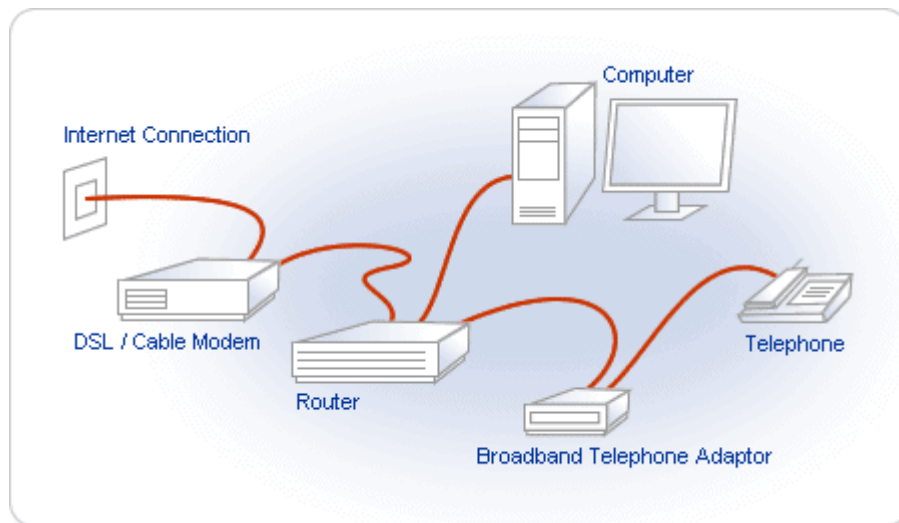
YOU MUST REGISTER WITH US THE PHYSICAL LOCATION WHERE YOU WILL UTILIZE YOUR VOIP SERVICE (SERVICE) FOR EACH PHONE LINE. IF YOU MOVE YOUR DEVICE TO ANOTHER LOCATION, YOU MUST REGISTER YOUR NEW LOCATION. IF YOU DO NOT REGISTER YOUR NEW LOCATION, ANY 911 CALL YOU MAKE MAY BE SENT TO AN EMERGENCY CENTER NEAR YOUR OLD LOCATION.

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CONNECTIONS

How Should The Broadband Adaptor Connect To Your Network?

You must have a Broadband Internet connection and the Linksys PAP2. Since the Adaptor works independently of your computer, there are no requirements at all for your operating systems. *Illustration 1.1 (Typical Network Overview)*



FIBER CUSTOMERS - If you are connected to Genext Fiber, the DSL/Cable Modem pictured above will not apply. Instead you will connect your router to the Gateway on the side of your home.

CHELAN COUNTY DIGITAL TV CUSTOMERS - If you have Genext TV Digital Services in Chelan County, you will need to connect your router to the SWRD Device outside your home. The SWRD device is where your Digital TV Service connects to your home wiring. (It has three green lights on it.) *Illustration 2.1*

NEED A ROUTER or WIRELESS NETWORK? - Both Wireless and Hardwired Routers and Broadband Service are available through Genext. In addition, Genext provides professional installation services. Simply give us a call for more information.

Illustration 1.1 Linksys® PAP2



Broadband Telephone Adaptor

Illustration 2.1 Scientific Atlanta® SWRD



Single Wire Return Device – Typically installed outside of your home.

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STEP-BY-STEP INSTRUCTIONS

Please follow the step-by-step guide below to setup your Genext Voice Service.

1. Turn off Power

If you have an external modem (Dial-Up or Broadband), unplug the power cord. Make sure that you have turned your computer off.

DO NOT plug in the Phone Adaptor until instructed to do so.



2. Connect the ETHERNET Port

Connect one end of the Ethernet cable we provide into the ETHERNET port on the Phone Adaptor.

Connect the other end of this Ethernet cable into the LAN port on your router.



3. Connect your Telephone

Connect a telephone to the **LINE 1** port of the Phone Adaptor using a standard phone line.



4. Power on your modem (if applicable)

Wait approximately two minutes for it to start up.

5. Power on your Phone Adapter

Plug the power cord into the POWER port on your Phone Adaptor, and then into an electrical outlet. This will turn your Phone Adaptor on. Keep this plugged in at all times for proper phone service.

6. VERY IMPORTANT STEP

- Check that the POWER light on the Phone Adaptor is lit.
- Wait at least five minutes while your Phone Adaptor starts up.
- There may be updates that need to be downloaded, such as new firmware or changes to your features. These will be downloaded automatically.
- DO NOT interrupt this process by unplugging the power or lifting the receiver on your phone during the startup process. Interruption of the startup may result in interruption of service.
- When firmware updates are taking place, all the lights on the unit will be flashing.

7. Power up the Computer

Your Internet connection should work as it did before you installed the Phone Adaptor.

8. Check your Phone

Pick up your telephone receiver and listen for a dial tone. If you hear a dial tone, you have finished the installation and can begin making calls.

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PO Box 5389
Wenatchee, WA 98807-5389

509.884.7791 Wenatchee Valley
509.761.7791 Columbia Basin
866.588.6329 Toll Free
509.886.5100 Fax

support@genext.net
www.genext.net